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GTA Console II and AGCO Console C2000 Differences and repair options

As per email conversation Dee Evans (DEVANS@dickey-john.com) at Dickey John verified that they perform repairs for both the GTA Console II and the Agco C2000 console.

Fill out the Dickey John Customer repair form



Back of the C2000 has an additional connector for video input.



C2000

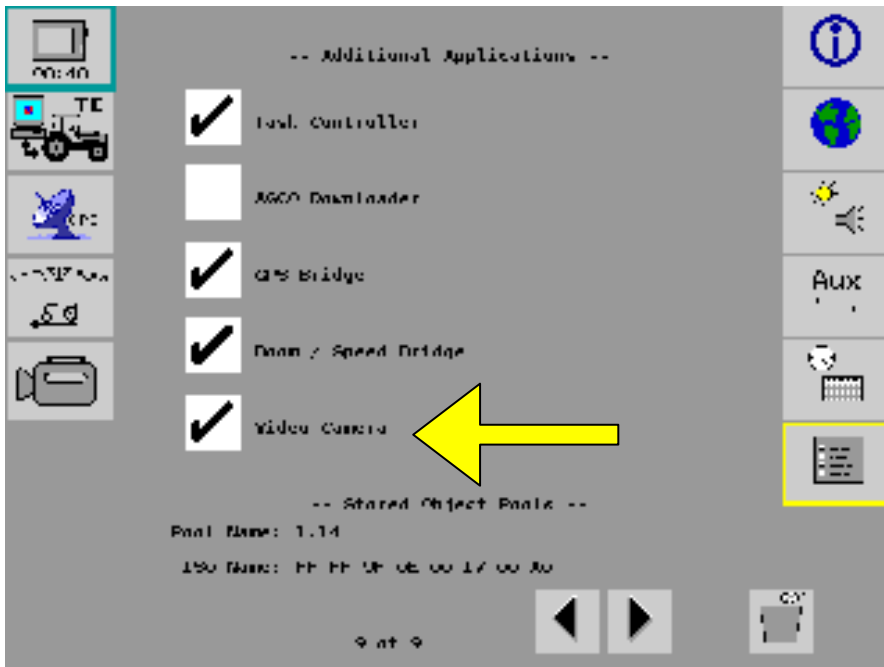


Console II

Functional differences between consoles:

Console II operates with Software version 1.6.5 or previous.

C2000 requires Software version 1.6.5 or newer and has an added video function which is accessible by selecting video option from Additional Applications page.



WARRANTY INFORMATION:

TYPE OF WARRANTY: **INFORMATIONAL BULLETIN ONLY**
CAUSAL PART NUMBER:
LABOR RATE CODE:
DEFECT CODE
LABOR HOURS:
LABOR DESCRIPTION:
FAILURE DESCRIPTION:
PARTS DISPOSITION:



DICKEY-john[®]

CORPORATION

Date _____

Dear Valued Customer,
Please fill out the form below and print a copy to be sent in with the product needing service. (***Note the Required fields**)

***Customer Name** _____

*** Billing Email** _____

***Phone Number** _____

Fax Number _____

Service Request # _____

PO # _____

Other Reference # _____

Customer/OEM _____

Billing Address

Shipping Address (if different than Billing Address)

Address _____

Address _____

City _____

City _____

State/Province _____ **Zip/Postal Code** _____

State/Province _____ **Zip/Postal Code** _____

Country _____

Country _____

Part # _____

RMA # (if applicable) _____

Part Description _____

Serial # _____

Date Code # _____

Type of work requested (check all that apply) Repair Warranty Claim Assessment Failure Analysis Report

***Description of problem or symptom:**

Task performed when problem occurred:

Ship product and Service Request Form To:

If you have any questions please contact us at
Technical Support and Service - djservice@dickey-john.com
Monday thru Friday 7:00 am - 5:00 pm central time
800-637-3302

DICKEY-john National Service Center
5200 Dickey-john Rd.
DOCK 2
Auburn, IL 62615